



Bib Data Sheet


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SERIAL NUMBER 09/584,306	FILING DATE 05/31/2000 RULE -	CLASS 379	GROUP ART UNIT 2742 2642	ATTORNEY DOCKET NO. 99EC035/77526
APPLICANTS Eric James, Elgin, IL ; ** CONTINUING DATA ***** <i>none QHN</i> ** FOREIGN APPLICATIONS ***** <i>none QHN</i> IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 07/25/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance <i>QHN</i> Verified and Acknowledged <i>QHN</i> Examiner's Signature _____ Initials _____		STATE OR COUNTRY IL	SHEETS DRAWING 5	TOTAL CLAIMS 52 INDEPENDENT CLAIMS 3
ADDRESS Welsh & Katz LTD 22nd Floor 120 South Riverside Plaza Chicago ,IL 60606				
TITLE System and method of changing entity configuration information while automatically monitoring and displaying such information in a call center				
FILING FEE RECEIVED 1266	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	